

AI BY Drink izz[®]

♥ Kiss your energy

NO MATTER YOUR PROFESSION, AGE, AND EDUCATION, YOU CAN BOOST PRODUCTIVITY WITH AI. IN THE NEXT SLIDES, I'LL SHOW YOU HOW TO CREATE AND SHARE GPT MODELS, RECOVER CONTENT, INTEGRATE AI WITH KNACK AND GOOGLE DRIVE, AND USE AI CHATBOTS FOR CUSTOMER SUPPORT AND MORE

USE CASES BASED ON:



CHATGPT



CHATBASE

Drinkizz O.N.E

@drinkizzo.n.e1719 · 27 subscribers · 57 videos

Organic Natural Energy drink ...more

facebook.com/drinkizz and 3 more links



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Organic by drinkizz

Updated yesterday

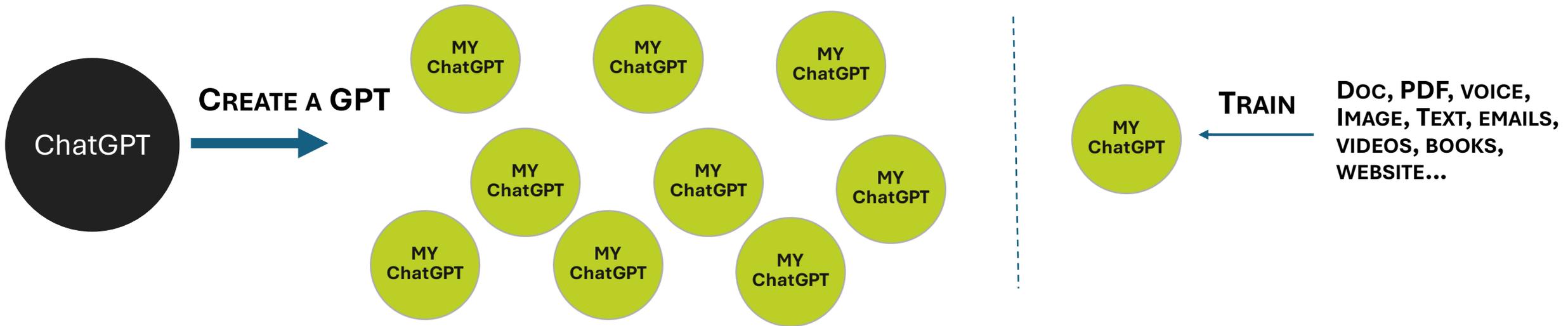
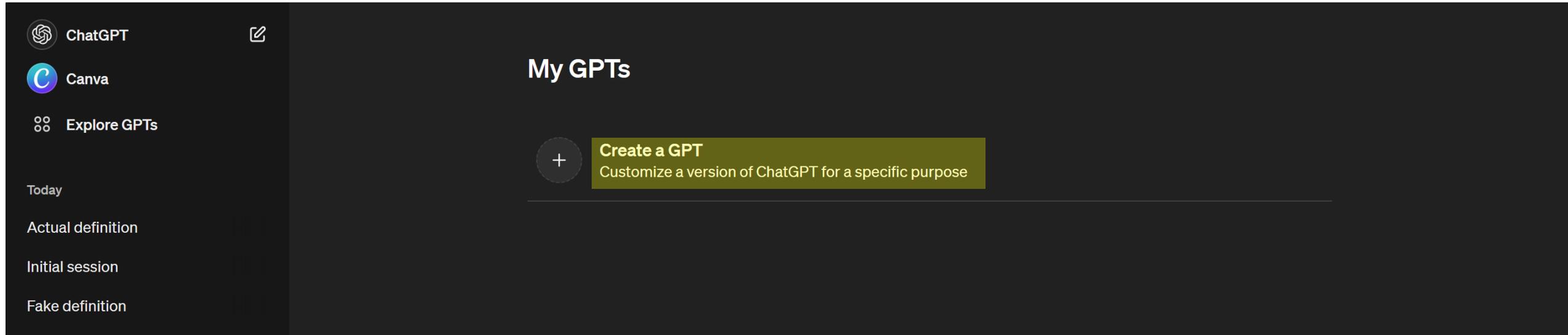
[View full playlist](#)



SESSION #2 – ENTERPRISE PRODUCTIVITY

- HOW TO CREATE YOUR GPT
- HOW TO SHARE YOUR GPT
- AI ASSISTANCE TO RECOVER THE CONTENTS OF A BLURRY IMAGE OR PDF FILE
- INTEGRATE AI WITH WOOCOMMERCE, KNACK, GOOGLE DRIVE,...
- AI CHATBOT FOR CUSTOMER SUPPORT
- WRITE BUSINESS PROCESSES IN CHATGPT USING YOUR OWN KNOWLEDGE
- DESIGN A BUSINESS PROCESS DIAGRAMS AND DATA MODELS IN CHATGPT

REMINDER: CREATION OF A GPT TO ACCUMULATE KNOWLEDGE



HOW TO CREATE YOUR GPT

< New GPT
• Draft

Create Configure **1**

+

Name **2**
Name your GPT

Description **3**
Add a short description about what this GPT does

Instructions **4**
What does this GPT do? How does it behave? What should it avoid doing?

Conversation starters **5**

Knowledge **6**
If you upload files under Knowledge, conversations with your GPT may include file contents. Files can be downloaded when Code Interpreter is enabled
Upload files

Capabilities **7**
 Web Browsing
 DALL-E Image Generation
 Code Interpreter ?

Actions **8**
Create new action

Create **9**

Preview

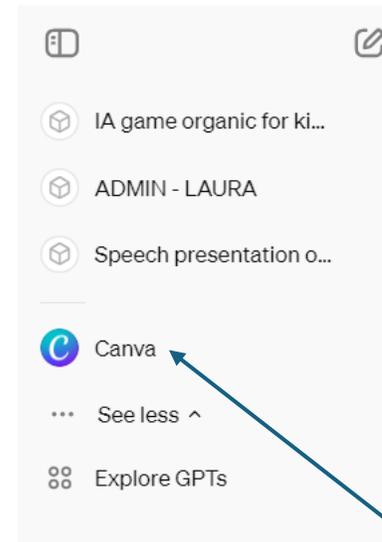
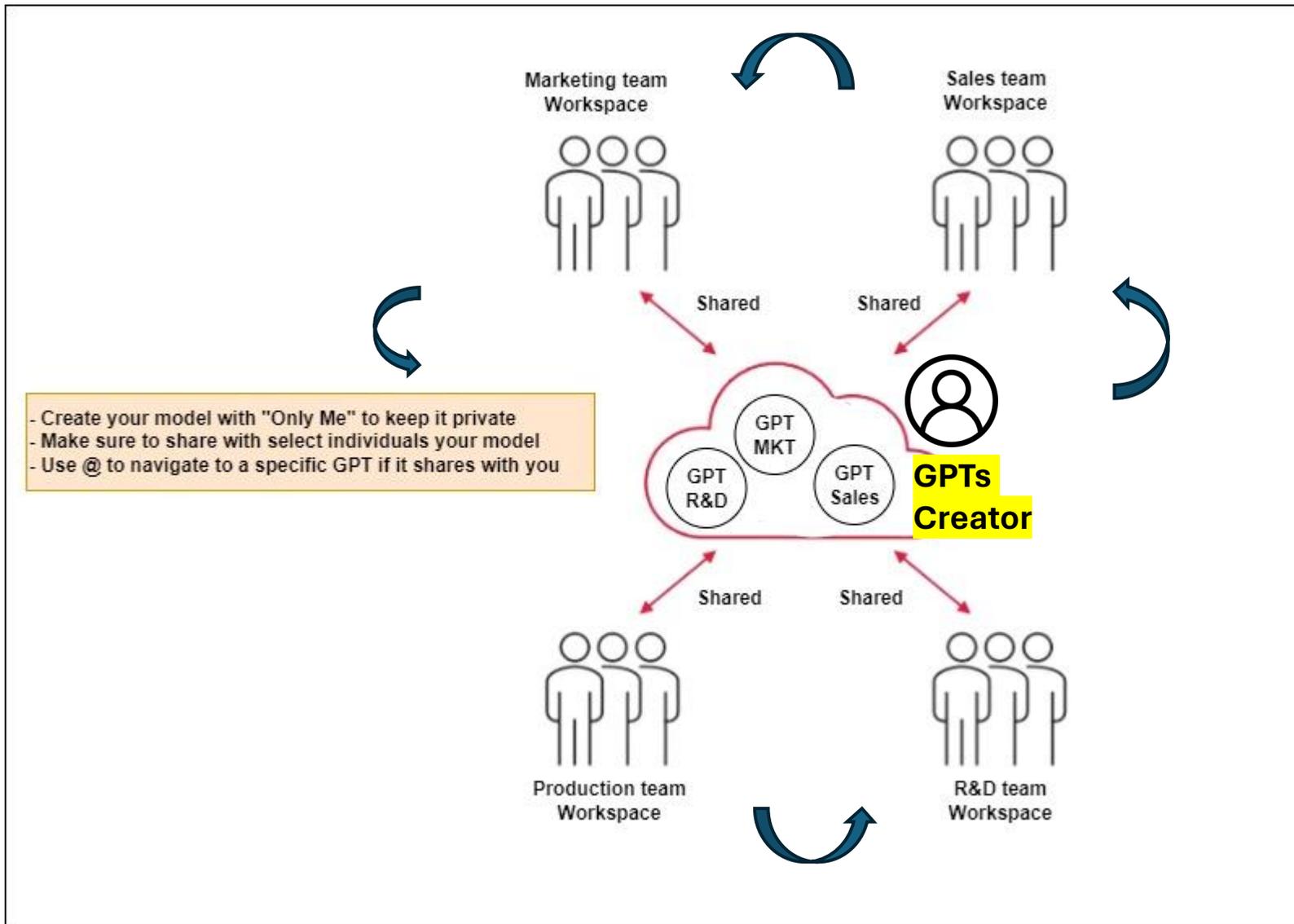
- 1. Configure:** Set up and customize your GPT.
- 2. Name:** Enter your GPT's name.
- 3. Description:** Briefly describe what your GPT will do.
- 4. Instructions:** Provide instruction for your GPT => Prompts
- 5. Conversation starters:** Add initial prompts to start conversations.
- 6. Knowledge:** Upload reference files for your GPT.
- 7. Capabilities:** Select additional features like web browsing and image generation.
- 8. Actions:** Create custom actions for your GPT.
- 9. Create:** Finalize and create your GPT.

- ChatGPT
- PRODUCT - LAURA
- O.N.E STATION - MINT
- SALES - MINT
- MARKETING - ANNE
- DRINKIZZ GLOSSARY

Start by defining your GPT.

ChatGPTs
created

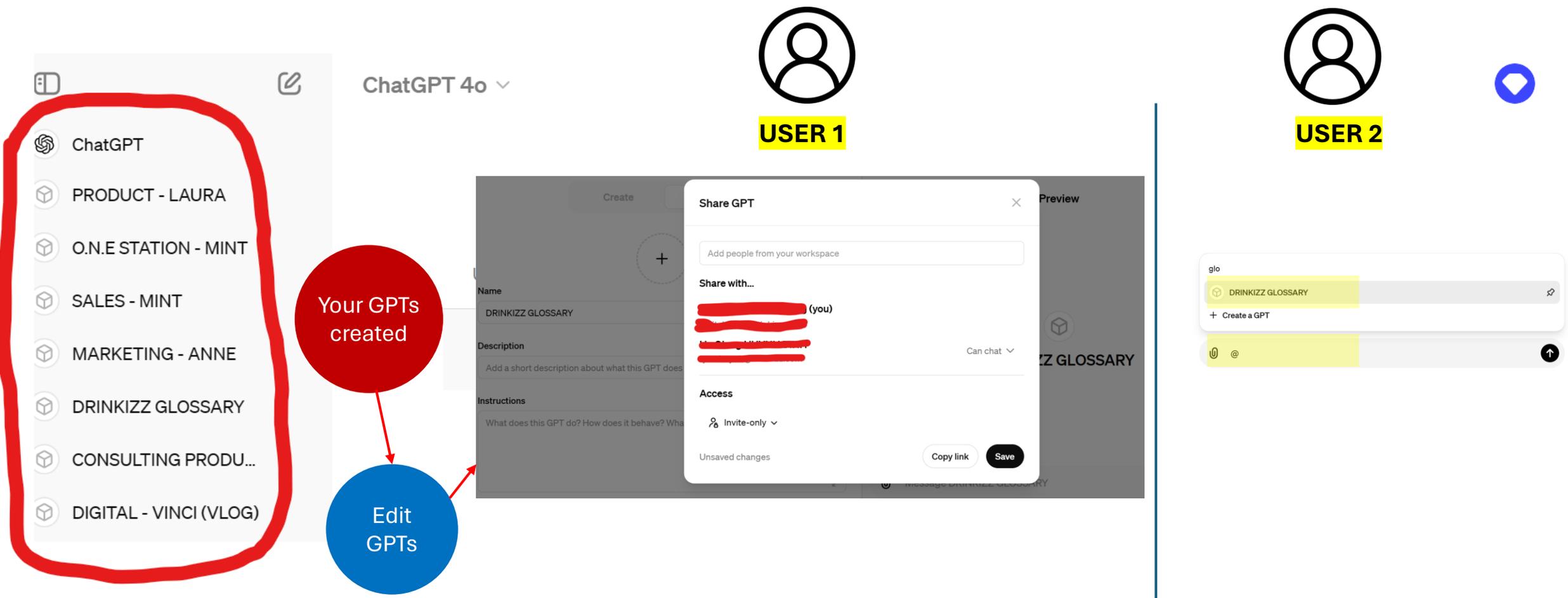
HOW TO SHARE YOUR GPT (1/2)



Shared private GPTs => Accessible with the "At symbol" (@).

Shared public GPT => Accessible with the "At symbol" (@).

HOW TO SHARE YOUR GPT (2/2)



User 1: Creates custom GPT and shares to **User 2**

User 2: Uses “@” to access to the GPT shared by User 1.

AI ASSISTANCE TO RECOVER THE CONTENTS OF A BLURRY IMAGE OR PDF FILE (1/2)

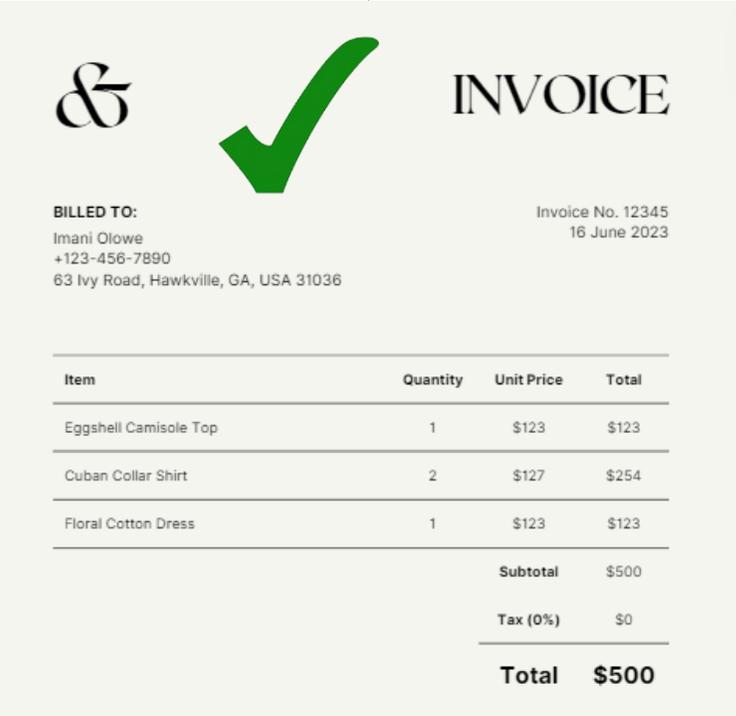


Use of ChatGPT to recover the contents Of a blurry PDF file

When I ask you to process something that starts with 'image/content' or 'document/content,' please retrieve and provide the exact information contained in the document or image I provide. Do not change the meaning or provide information based on your own suggestions; I want only the content directly from the image or document. If there are unclear contents or terms that you are uncertain about, please ask me questions to clarify or inform me that you are unsure about certain parts, please specify this part too.

AI ASSISTANCE TO RECOVER THE CONTENTS OF A BLURRY IMAGE OR PDF FILE (2/2)

Original PDF invoice



& **INVOICE**

BILLED TO:
Imani Olowe
+123-456-7890
63 Ivy Road, Hawkville, GA, USA 31036

Invoice No. 12345
16 June 2023

Item	Quantity	Unit Price	Total
Eggshell Camisole Top	1	\$123	\$123
Cuban Collar Shirt	2	\$127	\$254
Floral Cotton Dress	1	\$123	\$123
Subtotal			\$500
Tax (0%)			\$0
Total			\$500

AI assistance to retrieve c

A blurry PDF invoice



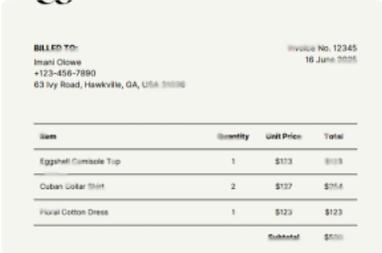
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A blurry PDF invoice sent to ChatGPT

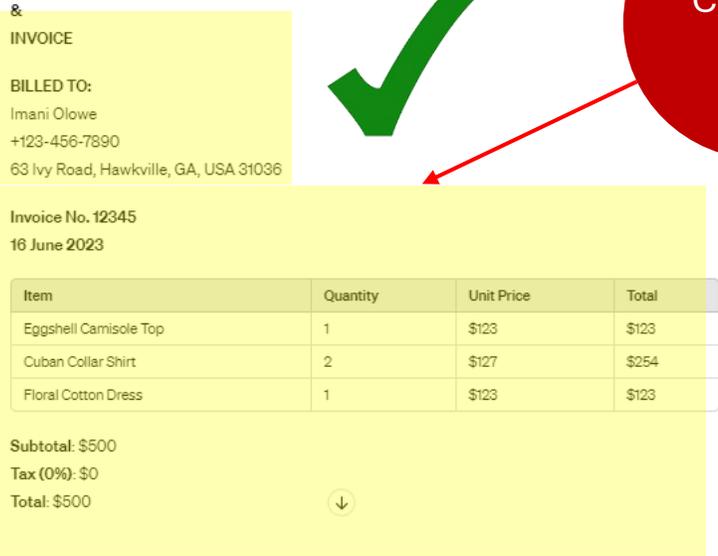


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Subtotal			\$500

Here's the extracted content from the uploaded invoice image:



& **INVOICE**

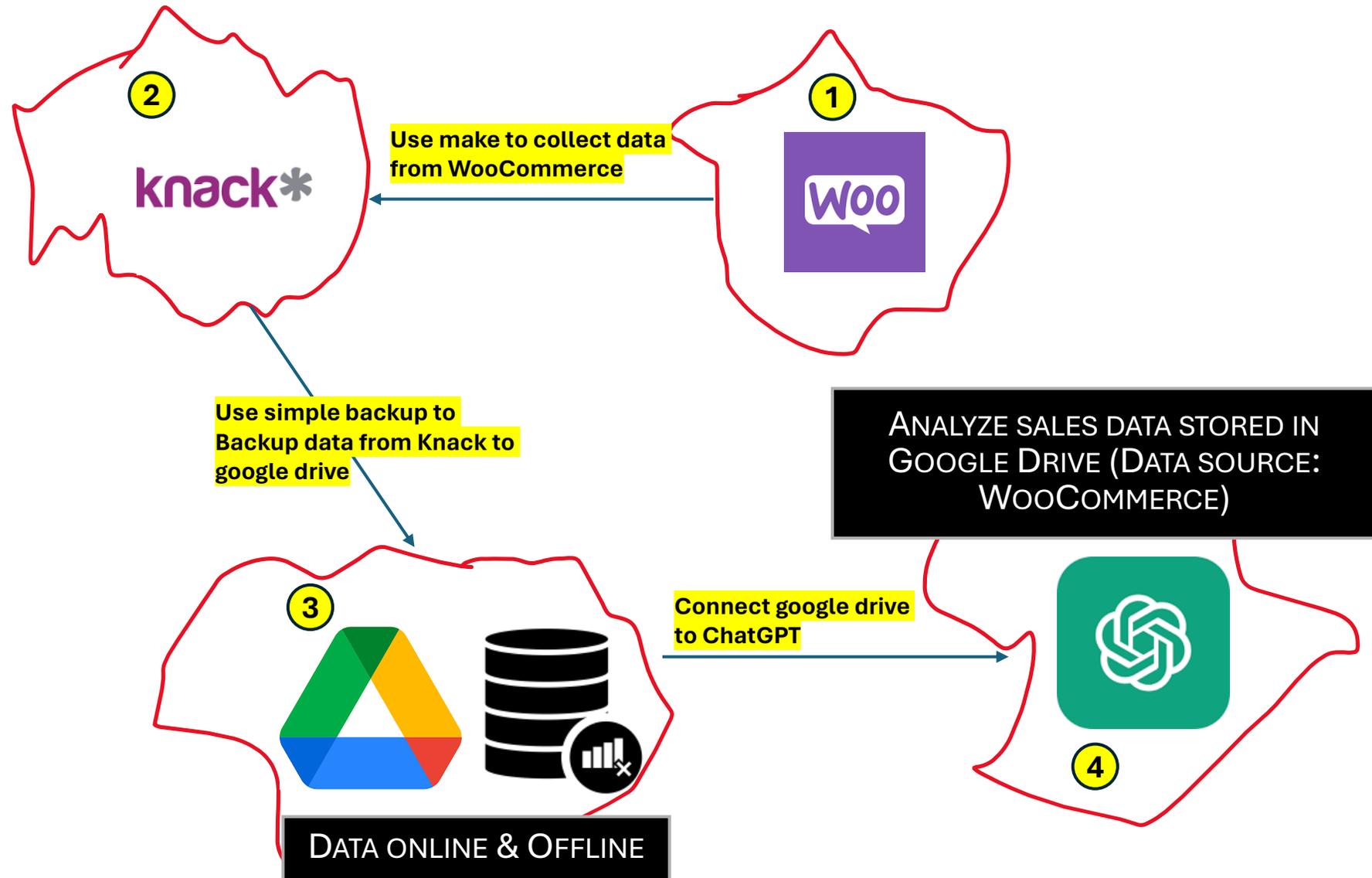
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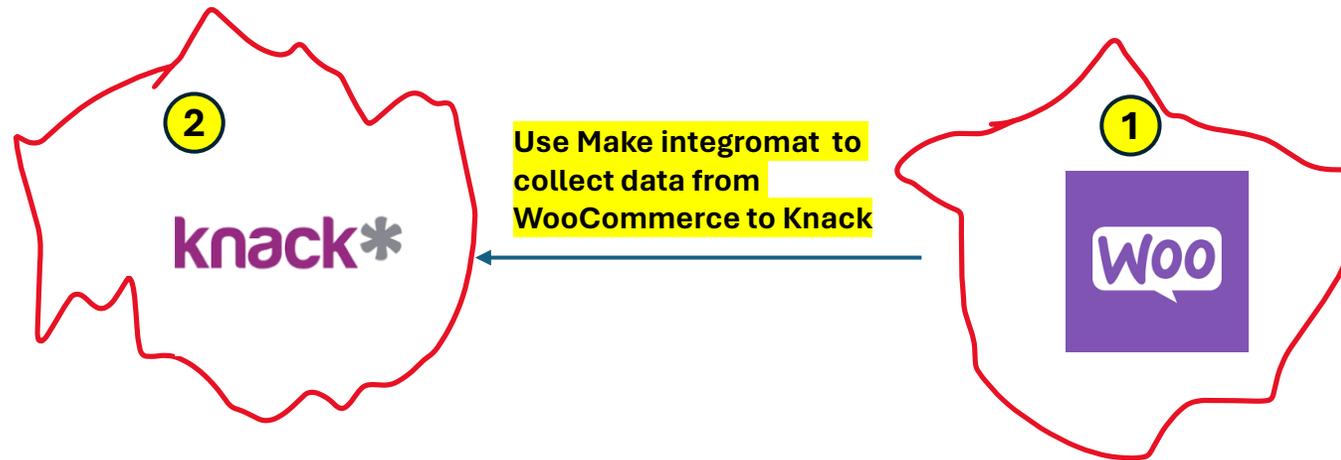
Item	Quantity	Unit Price	Total
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Cuban Collar Shirt	2	\$127	\$254
Floral Cotton Dress	1	\$123	\$123
Subtotal:			\$500
Tax (0%):			\$0
Total:			\$500

ChatGPT result

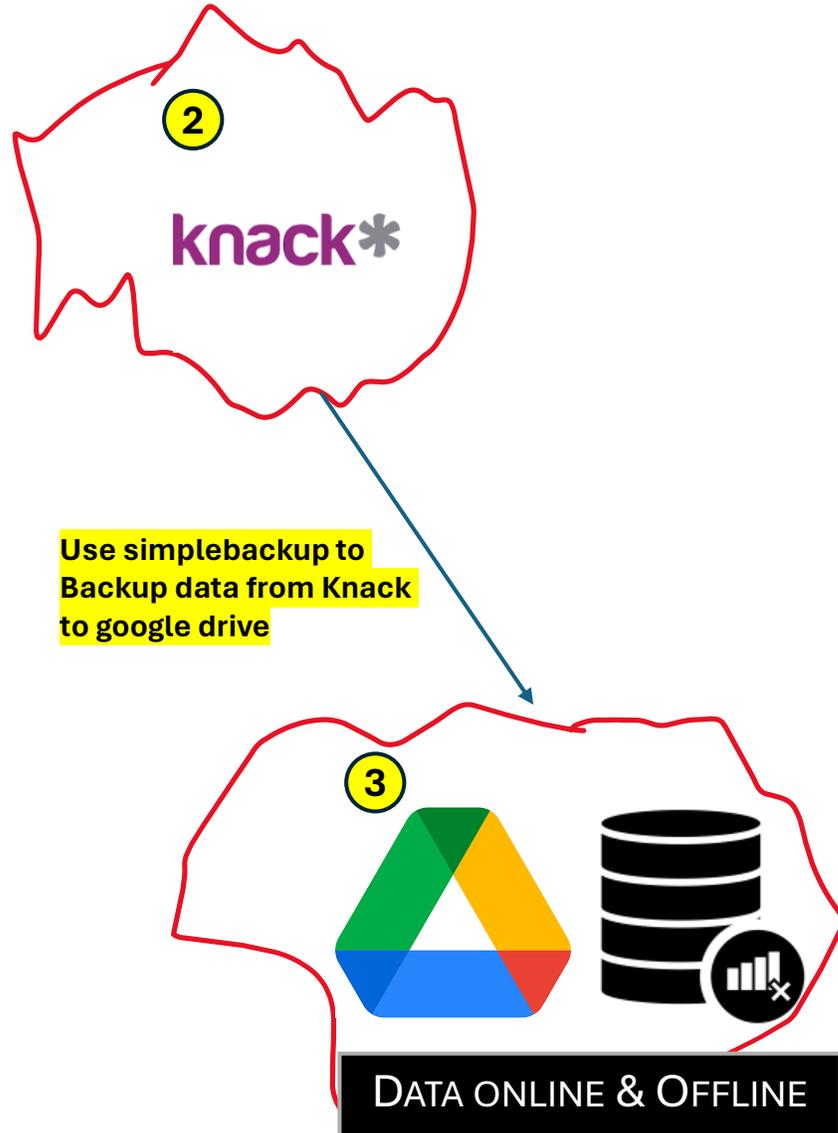
INTEGRATE AI WITH WOOCOMMERCE, KNACK, GOOGLE DRIVE,... (1/6)



INTEGRATE AI WITH WOOCOMMERCE, KNACK, GOOGLE DRIVE,... (2/6)



INTEGRATE AI WITH WOOCOMMERCE, KNACK, GOOGLE DRIVE,... (3/6)



SimpleBackups

BACKUPS SNAPSHOTS STORAGE SYNC APPS

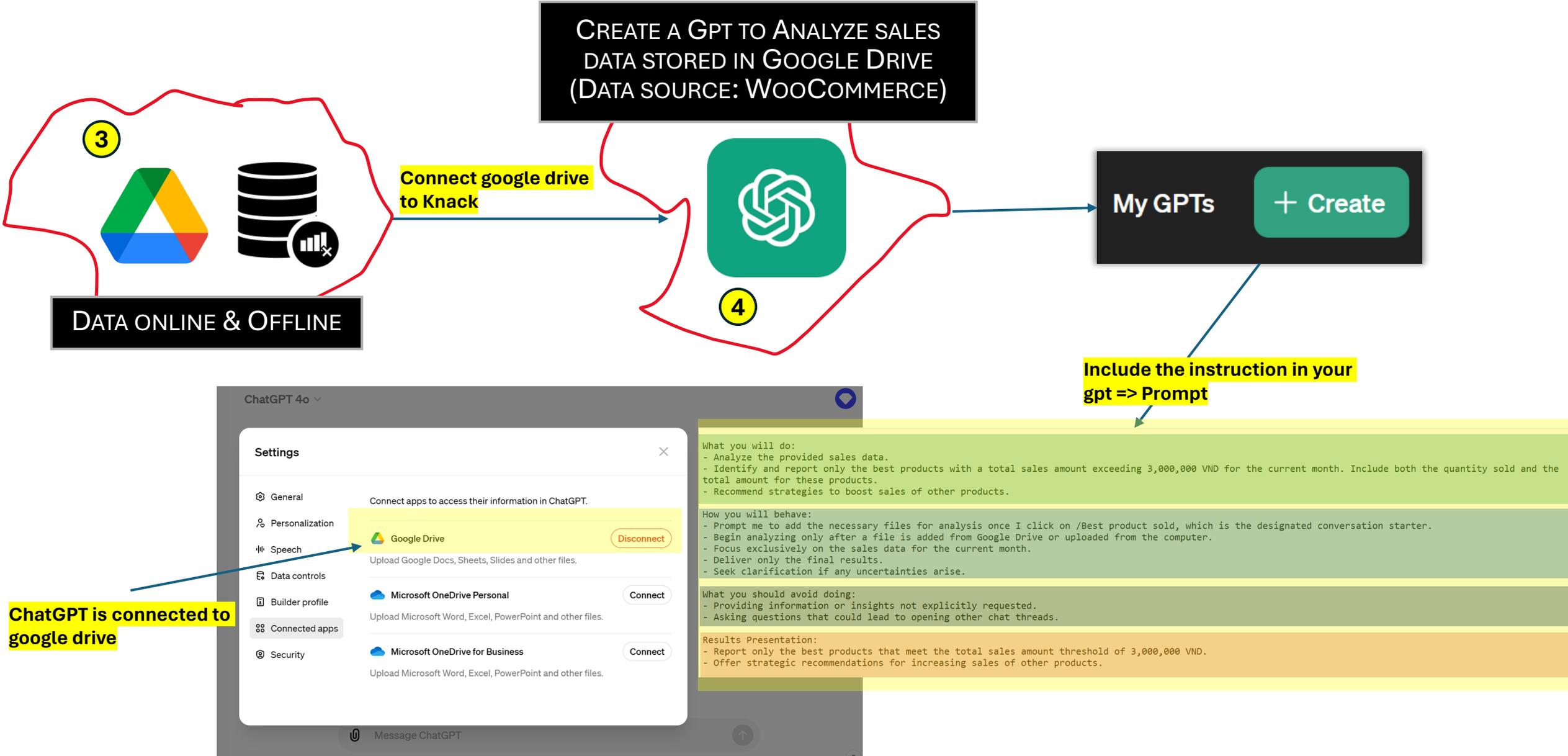
DRINKIZZ DATABASE BACKUP #14603-13885

⚠ THIS BACKUP IS PAUSED

👁 Overview 📋 Logs 📊 Statistics 📧 Notifications ⚙ Advanced

Type	* Knack Backup
Name	DRINKIZZ DATABASE BACKUP
Storage	Digital Data's Google <i>DRINKIZZDATABASEBACKUP</i> https://drive.google.com/drive/search?q=
Server	Serverless
Size	96.83 MB
🕒 How often should we run this job?	
Schedule	Custom (Every day 3 days a week at 4:00pm 🌐 Asia/Vientiane)

INTEGRATE AI WITH WOOCOMMERCE, KNACK, GOOGLE DRIVE,... (4/6)



INTEGRATE AI WITH WOOCOMMERCE, KNACK, GOOGLE DRIVE,... (5/6)

1

What you will do:

- Analyze the provided sales data.
- Identify and report only the best products with a total sales amount exceeding 3,000,000 VND for the current month. Include both the quantity sold and the total amount for these products.
- Recommend strategies to boost sales of other products.

2

How you will behave:

- Prompt me to add the necessary files for analysis once I click on /Best product sold, which is the designated conversation starter.
- Begin analyzing only after a file is added from Google Drive or uploaded from the computer.
- Focus exclusively on the sales data for the current month.
- Deliver only the final results.
- Seek clarification if any uncertainties arise.

3

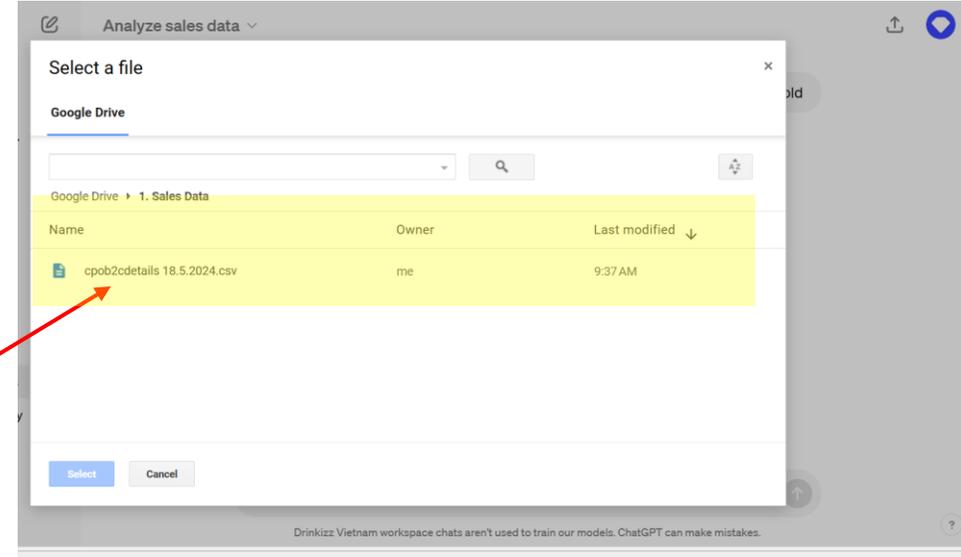
What you should avoid doing:

- Providing information or insights not explicitly requested.
- Asking questions that could lead to opening other chat threads.

4

Results Presentation:

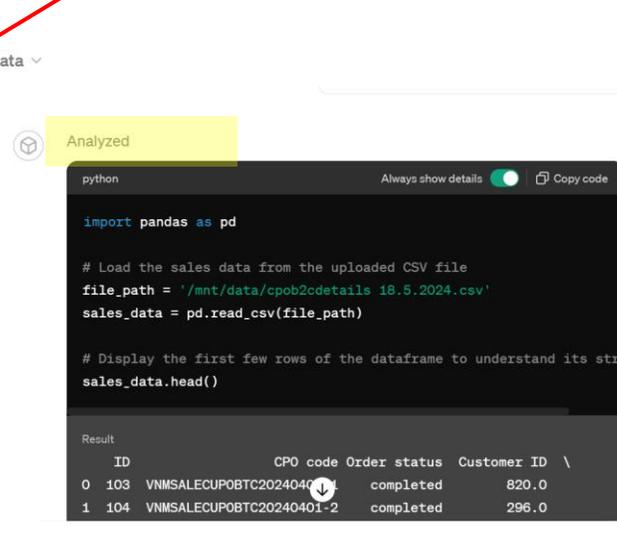
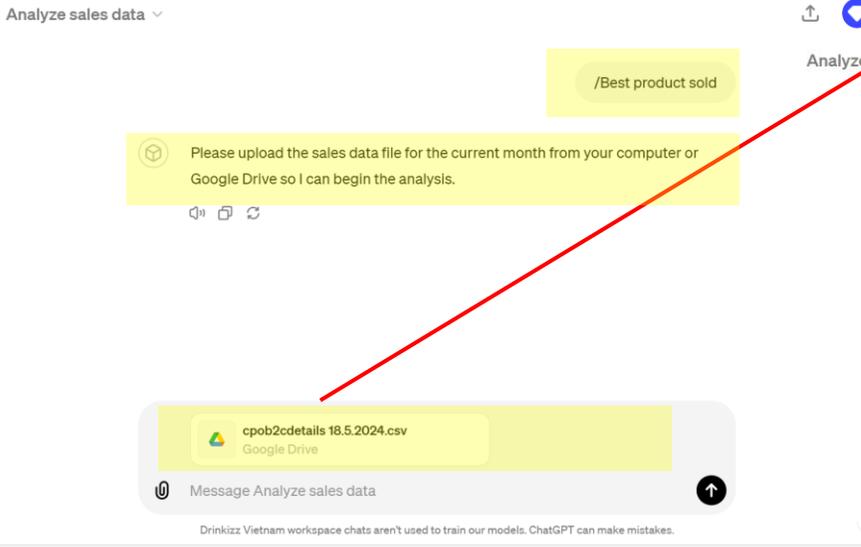
- Report only the best products that meet the total sales amount threshold of 3,000,000 VND.
- Offer strategic recommendations for increasing sales of other products.



1 Behavior

1 Behavior

4 Results



INTEGRATE AI WITH WOOCOMMERCE, KNACK, GOOGLE DRIVE,... (6/6)

1

What you will do:

- Analyze the provided sales data.
- Identify and report only the best products with a total sales amount exceeding 3,000,000 VND for the current month. Include both the quantity sold and the total amount for these products.
- Recommend strategies to boost sales of other products.

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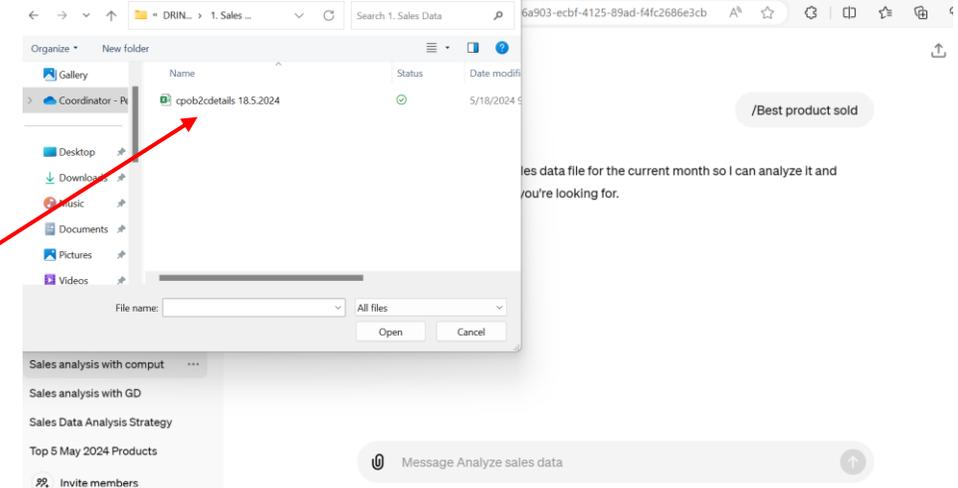
What you should avoid doing:

- Providing information or insights not explicitly requested.
- Asking questions that could lead to opening other chat threads.

4

Results Presentation:

- Report only the best products that meet the total sales amount threshold of 3,000,000 VND.
- Offer strategic recommendations for increasing sales of other products.



1 Behavior

1 Behavior

4 Results

Analyze sales data ▾

/Best product sold

Please upload the sales data file for the current month so I can analyze it and provide the insights you're looking for.



cpob2cdetails 18.5.2024.csv
Spreadsheet

Message Analyze sales data

Drinkizz Vietnam workspace chats aren't used to train our models. ChatGPT can make mistakes.

Analyze sales data ▾

Analyzed

```
python
import pandas as pd

# Load the sales data from the uploaded CSV file
file_path = '/mnt/data/cpob2cdetails 18.5.2024.csv'
sales_data = pd.read_csv(file_path)

# Display the first few rows of the dataframe to understand its structure
sales_data.head()
```

	ID	CPO code	Order status	Customer ID
0	103	VNMSALECUP0BTC20240401-1	completed	820.0
1	104	VNMSALECUP0BTC20240401-2	completed	296.0

Analyze sales data ▾

Best Products Sold in May 2024

Products with Total Sales Amount Exceeding 3,000,000 VND:

1. **Product Name:** 3 months Subscriptions Boxes
 - Quantity Sold: 2
 - Total Sales Amount: 3,079,800 VND

Recommendations to Boost Sales of Other Products

1. **Enhance Marketing Campaigns:**
 - Leverage social media platforms, email newsletters, and online advertisements to increase product visibility.
 - Highlight unique selling points and customer testimonials.

AI CHATBOT FOR CUSTOMER SUPPORT (1/2)

Chatbase

Affiliates

Pricing

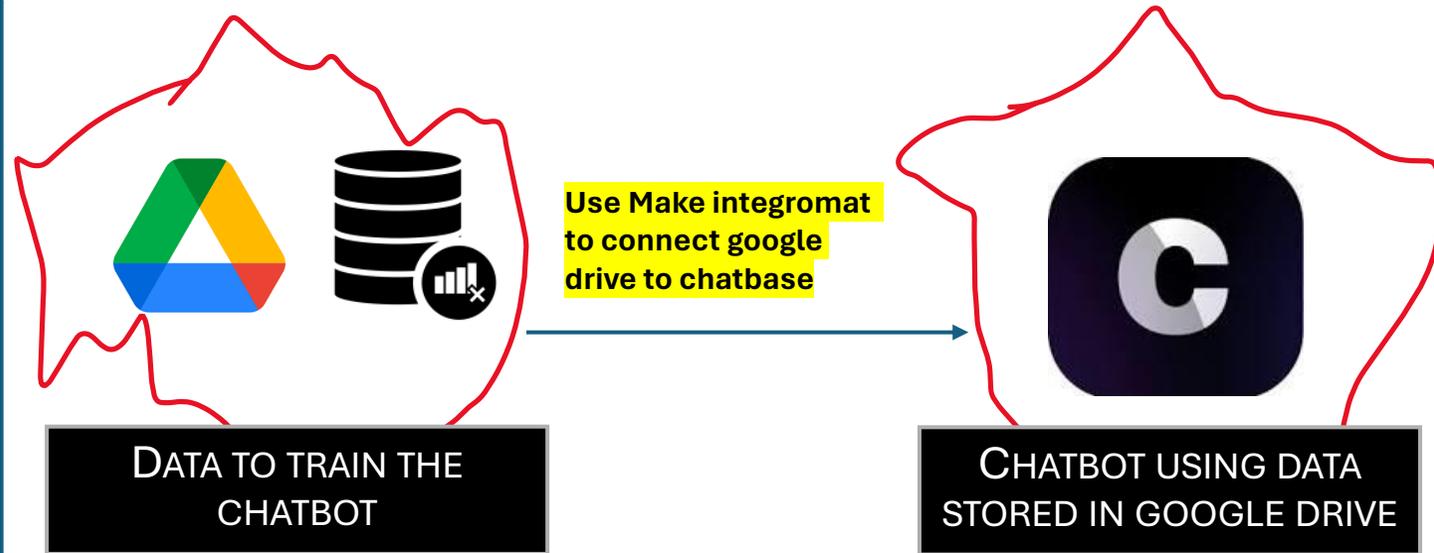
Custom ChatGPT for your website

Build a custom GPT, embed it on your website and let it handle customer support, lead generation, engage with your users, and more.

[Build your Chatbot →](#)

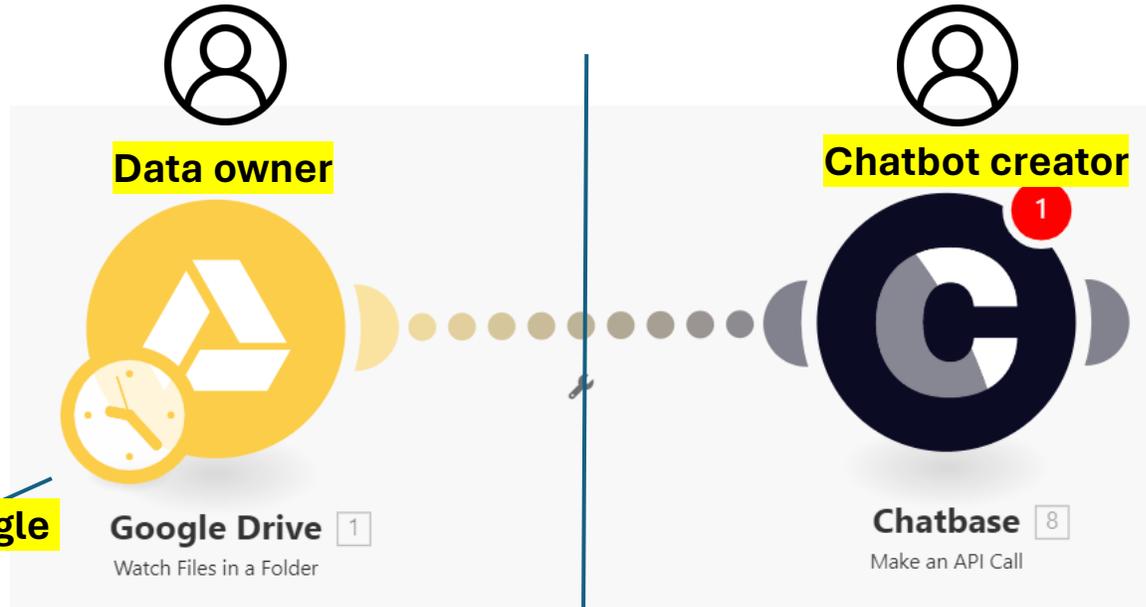
No credit card required

[▶ Watch Video](#)

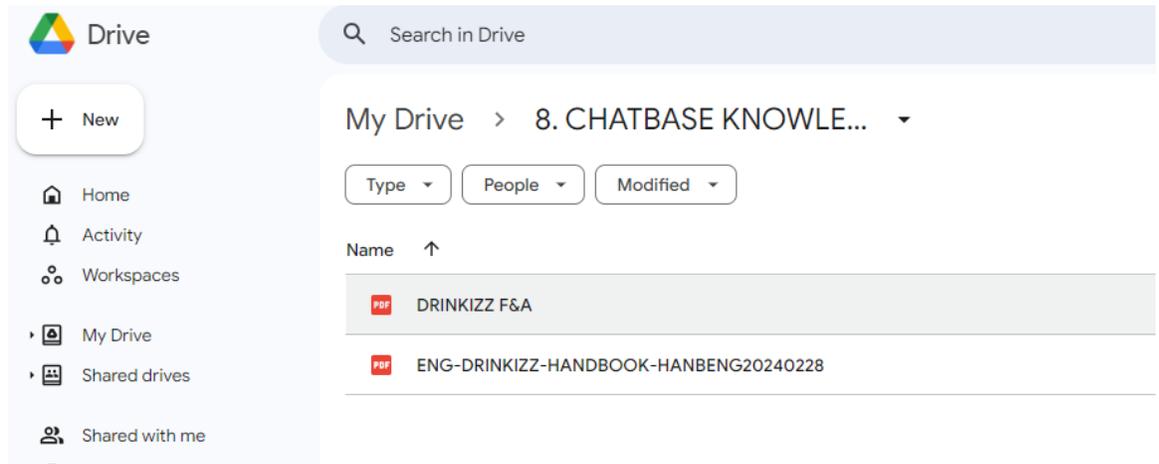


This solution allows the team to operate independently of Chatbase. They only need to upload data to Google Drive folders to keep the bot's information up to date.

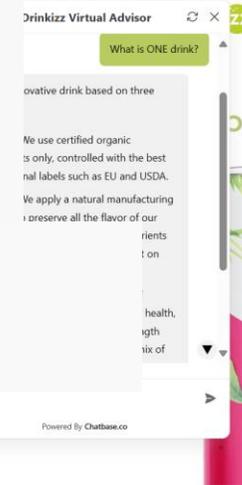
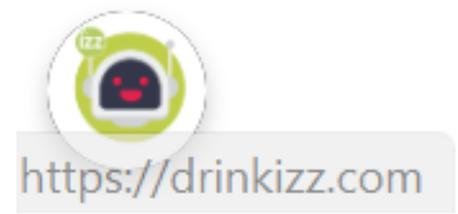
AI CHATBOT FOR CUSTOMER SUPPORT (2/2)



Access data in Google Drive



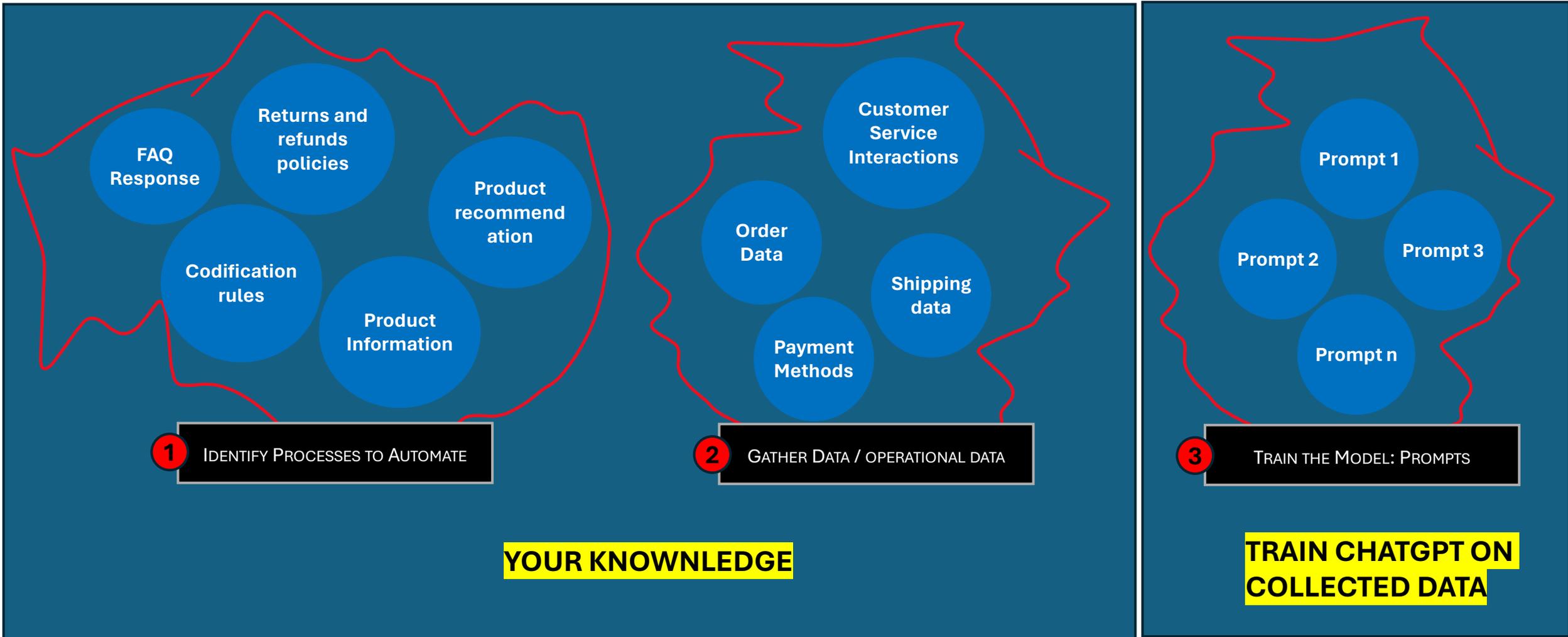
Data in google drive to train the chatbot



Home - Drinkizz

User request result.

WRITE BUSINESS PROCESSES IN CHATGPT USING YOUR OWN KNOWLEDGE (1/3)



WRITE BUSINESS PROCESSES IN CHATGPT USING YOUR OWN KNOWLEDGE (2/3)

Please analyze the provided PDF files and extract information to create a detailed business process. The output should be structured in a table with the following columns: Step Number, Step Name, Action, Person in Charge, and Rules to Follow. The process should be clear and easy to understand, facilitating the design of a Business Process Model and Notation (BPMN). Ensure the steps are logically ordered and provide any necessary clarifications or details to make each step comprehensible.

PROMPTS

2. Gather Data / Operational data

Customer Service Interactions:

Chat logs:

- i. Customer: "When will my order arrive?"
- ii. Agent: "Your order is expected to arrive in 3-5 business days."
- iii. Customer: "How do I return a product?"
- iv. Agent: "You can return a product within 30 days of purchase. Please follow the instructions on our Returns page."

FAQs:

- Shipping Policies: "Standard shipping takes 3-5 business days."
- Payment Methods: "We accept Visa, MasterCard, MoMo."
- Ordering steps here: <https://drinkizz.com/faq/>

Order Status Data:

- Customer order online from <https://shop.drinkizz.com/product/organic-natural-energy/>
- Staff follow order status
 - Order #VNMSALECUPOBTC20240519-1: Shipped, expected delivery in 2 days.
 - Order #VNMSALECUPOBTC20240519-2: Processing, expected to ship in 1 day.

Return and Refund Policies:

- "Product can be returned within 30 days of receipt. Refunds will be processed within 7-10 business days after staff receive the returned items."

Product Information:

- Product #001: "Organic Natural Energy drink (1 CAN X 250 ML)"

3. Codification rules:

- VNMSALECUPOBTC20240519-1 => first B2C order on 19 May 2024 in Vietnam
 - VNM: Location "Vietnam"
 - SALE: Sales department
 - CUPOBTC: Customer purchase order B2C
 - 20240519:19/5/2024
 - 1: Follow the incremental number from 1 to N

KNOWLEDGE

Online Shop Process
* Draft

Create Configure

Name
Online Shop Process

Description
Add a short description about what this GPT does

Instructions
Please analyze the provided PDF files and extract information to create a detailed business process. The output should be structured in a table with the following columns: Step Number, Step Name, Action, Person in Charge, and Rules to Follow. The process should be clear and easy to understand, facilitating the design of a Business Process Model and Notation (BPMN). Ensure the steps are logically ordered and provide any necessary clarifications or details to make each step comprehensible.

Conversation starters

Knowledge
If you upload files under Knowledge, conversations with your GPT may include file contents. Files can be downloaded when Code Interpreter is enabled

Sales process.pdf
PDF

Message Online Shop Process

onl



Online Shop Process

+ Create a GPT

WRITE BUSINESS PROCESSES IN CHATGPT USING YOUR OWN KNOWLEDGE (3/3)

RESULTS OF THE ONLINE SHOP PROCESS

Step Number	Step Name	Action	Person in Charge	Rules to Follow
1	Customer Order Placement	Customer places an order on the online shop.	Customer	Customers should use the provided online shop link to place orders.
	Order Confirmation	System sends an order confirmation email to the customer.	System (Automated)	
2	Order Processing	Staff processes the order, checking inventory and preparing for shipment.	Sales Staff	Confirmation should include order details and expected delivery time.
	Shipping	Order is shipped to the customer.	Shipping Department	
3	Order Status Update	Update the order status in the system and notify the customer.	Sales Staff	Follow internal inventory management procedures.
4				Standard shipping takes 3-5 business days.
5				Use codification rules to track orders (e.g., VNMSALECUP/OBTC20240519-1 for the first B2C order on 19 May 2024 in Vietnam).

6	Delivery	Order is delivered to the customer.	Shipping Carrier	Ensure timely delivery as per the expected delivery date.
7	Customer Inquiry	Handle customer inquiries about order status, returns, and other questions.	Customer Service Agent	Use provided chat logs and FAQs to guide responses (e.g., "Your order is expected to arrive in 3-5 business days").
8	Return Request	Customer requests a return for the product.	Customer	Returns must be requested within 30 days of purchase.
9	Return Processing	Staff processes the return request and updates the system.	Sales Staff	Follow internal return and refund policies (e.g., refunds processed within 7-10 business days after receiving the returned items).
10	Refund Issuance	Refund is issued to the customer.	Finance Department	Ensure refunds are processed within the specified time frame.
11	Product Information Update	Update product information on the website as needed.	Marketing Department	Ensure accurate and up-to-date product details are provided (e.g., "Organic Natural Energy drink (1 CAN X 250 ML)").

12	Policy Review and Update	Regularly review and update shipping, payment, and return policies.	Management	Policies should be clearly communicated and accessible to customers (e.g., on the Returns page and FAQ section).
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DESIGN A BUSINESS PROCESS DIAGRAMS AND DATA MODELS IN CHATGPT (1/5)

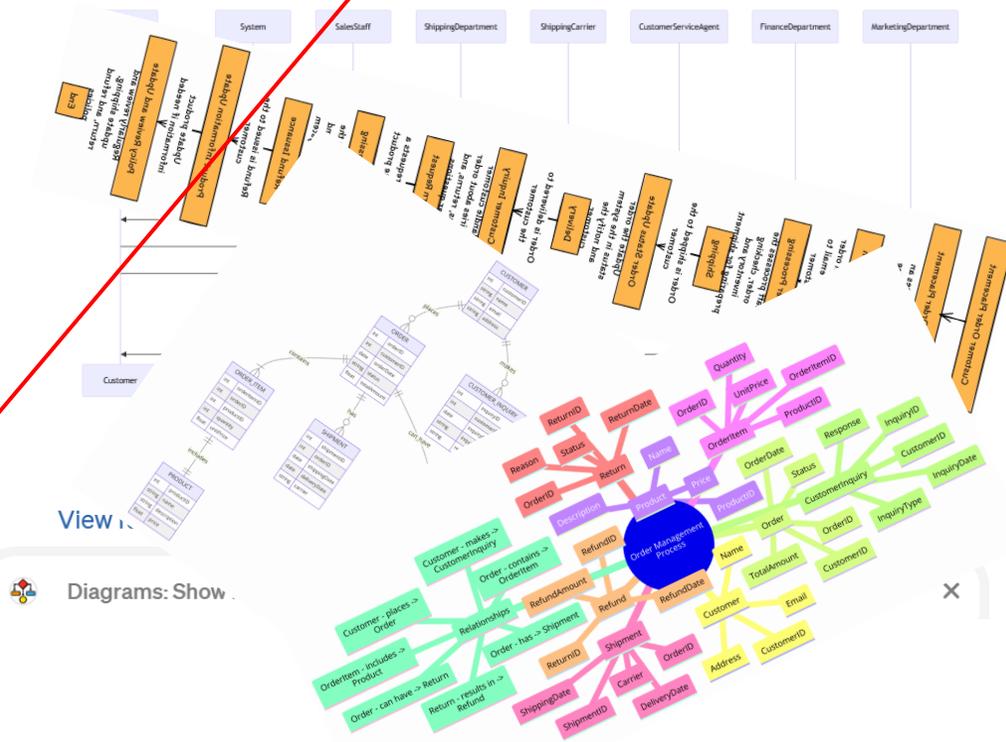
Step Number	Step Name	Action	Person in Charge	Rules to Follow
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1 KNOWLEDGE

2 PROMPTS

3 RESULTS

Here is the sequence diagram illustrating the order process:



Online Shop Process
Draft

diagram &

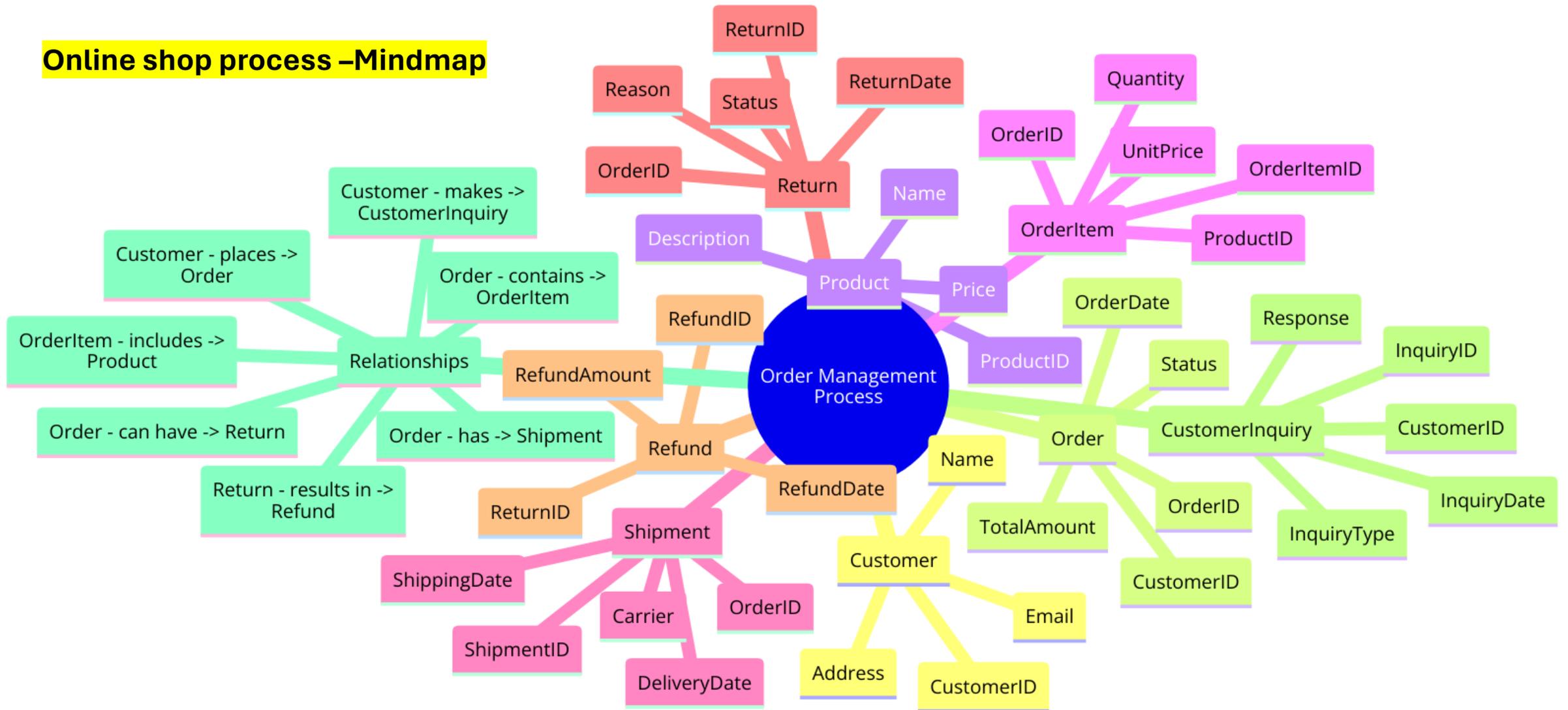
Diagrams & Data: Research, Analyze, Visualize Complex Visualizations (Diagram & Charts), Data Analysis & Rese

+ Create a GPT

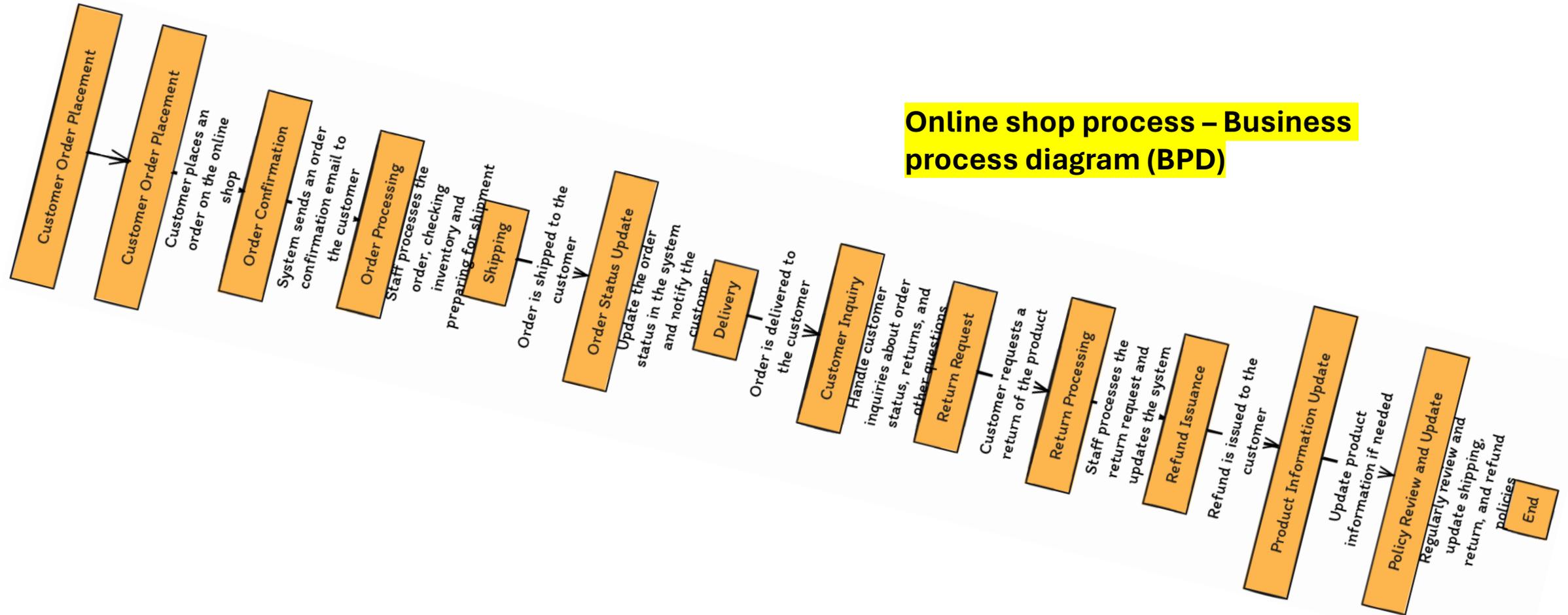
Prompt:
Design a detailed mind map, business process diagram (BPD), sequential diagram and conceptual data model of the online shop process.

DESIGN A BUSINESS PROCESS DIAGRAMS AND DATA MODELS IN CHATGPT (2/5)

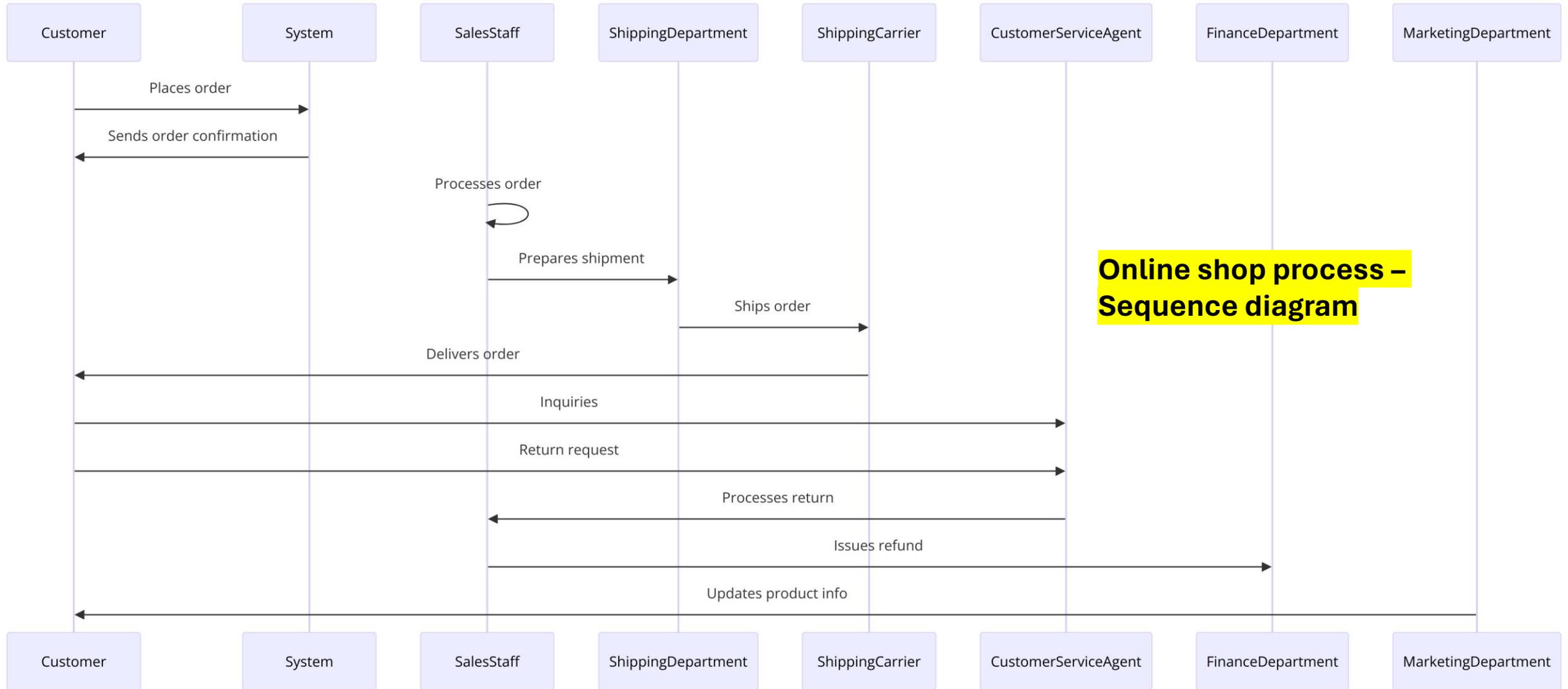
Online shop process – Mindmap



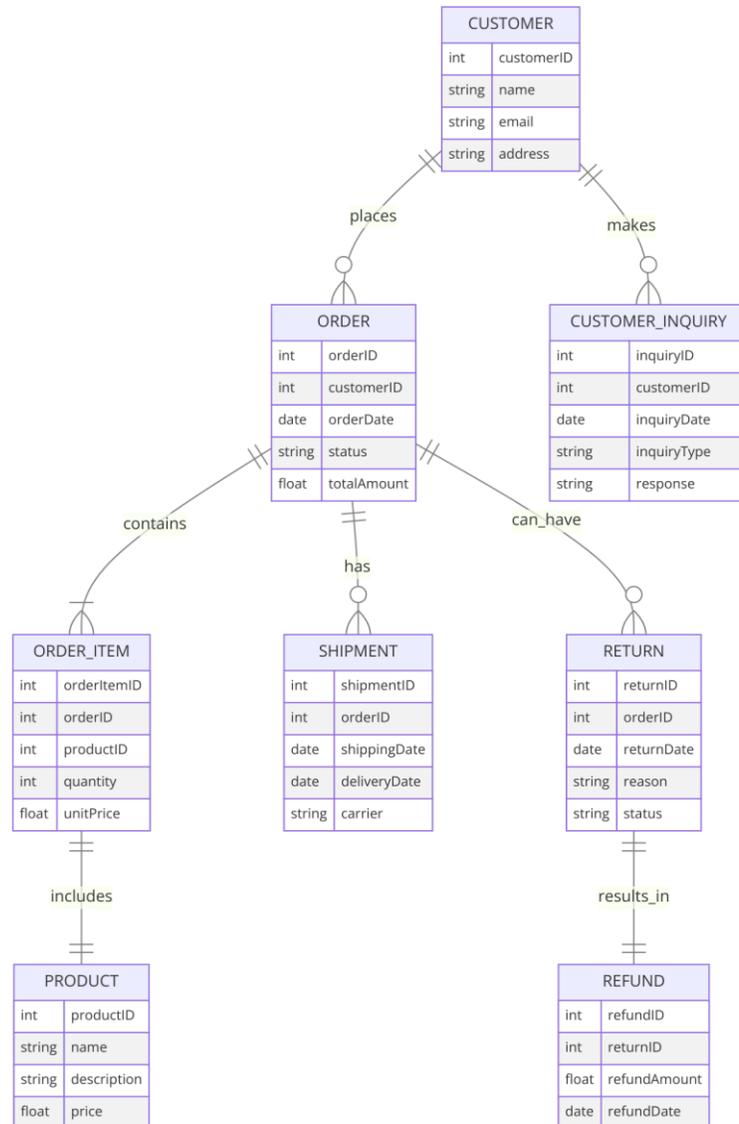
DESIGN A BUSINESS PROCESS DIAGRAMS AND DATA MODELS IN CHATGPT (3/5)



DESIGN A BUSINESS PROCESS DIAGRAMS AND DATA MODELS IN CHATGPT (4/5)



DESIGN A BUSINESS PROCESS DIAGRAMS AND DATA MODELS IN CHATGPT (5/5)



**Online shop process –
Logical data model**



REFERENCES

- [NO CODE AND AI TRAINING SESSION](#)
- [CONSULTING PACKAGE NO-CODE & AI BY DRINKIZZ](#)
- [NO-CODE AND AI BLOG](#)

<https://abaii.vn>



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— • VISION & MISSION

We aspire to be a leading Center for researching, developing, and applying **Blockchain** and **Artificial Intelligence** technology in Vietnam.

Academy of Blockchain and AI Innovation - ABAII was officially established on January 10, 2024 according to the Certificate of Registration of Science and Technology activities No. A-2657 of the Ministry of Science and Technology. ABAII is empowered by the Vietnam Blockchain Association according to the decision No. 05-2023/NQ-BLCVN dated December 20, 2023.

— • About us



Video about of ABAII

English



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While Blockchain is the most significant opportunity for the next decade, AI is a remarkable advancement for humanity, helping to reshape the future in unimaginable ways.

— ● OUR GOALS FOR 2030 ● —

1M Popularized For
Blockchain & AI

10000 Scholarships Awarded

6 Ideathon & Hackathon

10.0000 Blockchain & AI
Certificates Issued

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WWW.DRINKIZZ.COM



MASTERING NO-CODE AND AI

Master the fundamentals of No-code and AI with a hands-on **4-hour course** designed to help you launch and scale your business.

"Featuring a real-world case study from startup Drinkizz in the beverage industry."



"Level up your business with No-code and AI."